

WATER COURT PARTNERSHIP

c/o Parkstone Management Services, Inc.
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November 13, 2008

Intercontinental Restoration Institute
112 S. Main Street
Olds, Iowa 52647

As you know, The Water Court complex located at 850 thru 920 Hampshire Road, Westlake Village, CA 91361 suffered an extensive fire to one of our buildings in April of this year. In addition to the fire damage, the complex also sustained smoke and water damage.

Thankfully our insurance carrier provided a recommendation to use Intercontinental Restoration for the restoration of our building. The project was handled entirely by Intercontinental Restoration, leaving my time free to manage the day to day operations of this complex and my other properties as well. Intercontinental brought on extremely helpful project managers whom actually moved into an apartment in the area to ensure that they were available when needed. Had we not hired Intercontinental my life would have been crazy and honestly I do not believe the restoration would have been completed to date.

Intercontinental Restoration handled everything from the first moment they stepped on the property. They handled all aspects of the project including but not limited to, contractors, insurance issues, architects, property vendors, code requirements, city permits, inspectors, and lender requirements.

Given our situation and the outcome I am very pleased with the quick response and dedication of the Intercontinental Restoration team! I would recommend Intercontinental Restoration for any restoration project. Please feel free to use me as a reference in the future for any potential client.

Sincerely,
PARKSTONE MANAGEMENT SERVICES, INC.
as Agent for Water Court Partnership



Mary Kay Hager
Property Manager